

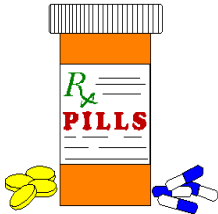


PATIENT INFORMATION

Refill Your Medication

 Call, when you need to refill medication prescribed by your doctor.

Use Rancho's new phone refill system!




(562) 401-6011 [English]
(562) 401-8432 [Spanish]



 This is how the new phone refill system works.

- ◆ All refills must be called in to the above phone refill system. You can call **24 hours** a day and **7 days** of the week.
- ◆ When you have a few days of medicine left, just call. Your medicine will be ready **2 working days later**. Working days are 8:00 am to 6:00 pm, Monday - Friday. Closed on holidays.
- ◆ If you are planning to come to Rancho and you need medicine refilled, call **2 working days before your visit**. You can pick up your medicine when you come to Rancho.
- ◆ When you are busy, you may suddenly find out your medicine is running out before you have a chance to call for refill. **Always try to call** the above phone refill system from home. You can also call from the phone in the Pharmacy waiting room.
- ◆ Using the new phone refill system **2 working days ahead of time** will allow you to pick up your refill without waiting.

 If you have questions, please ask your doctor, nurse practitioner, clinic nurse, or pharmacist.



Provided as a courtesy by the

Rancho Los Amigos National Rehabilitation Center
Outpatient Pharmacy & Outpatient Care Center

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